

March 3, 2010

IMPORTANT INFORMATION REGARDING
Prescription Solutions Processing of
Pantoprazole in 2010

Effective Immediately

- Messaging, identifying the appropriate alternatives for Pantoprazole, will be provided at Point of Service (POS).
- Trial of one or more first line agents, Brand Protonix or Omeprazole, may be required for the product(s) listed below.
- This requirement applies to both members who are newly starting on the drug as well as members who are continuing therapy on the drug.

Plans	Product	Preferred Formulary Alternatives
<ul style="list-style-type: none"> • AARP[®] MedicareRx Plans insured through UnitedHealthcare[®] • AARP[®] Medicare Complete[®] from SecureHorizons • Evercare[®] • Evercare[®] Senior Care Options • Evercare[®] Erickson Advantage • SecureHorizons[®] MedicareComplete[®] • SecureHorizons[®] Medicare Direct[™] • United MedicareRx • UnitedHealthcare[®] MedicareRx 	Generic Pantoprazole	Brand Protonix or Omeprazole Preferred

TO ELIMINATE PROCESSING ERRORS, PLEASE CONFIRM THE INFORMATION ON THE MEMBER'S CARD PRIOR TO SUBMITTING PRESCRIPTIONS ON-LINE.

Should you have any questions or require assistance, please contact the Prescription Solutions Help Desk.

Thank you for your continued support.

Prescription Solutions Help Desk: 24 hours, 7 days a week
AARP[®] MedicareComplete[®], SecureHorizons[®] and Evercare[®] (MAPD) Plans:
 1.877.889.6510
Evercare[®] Medicaid Plans: 1.800.797.9791
AARP[®] MedicareRx, United MedicareRx, UnitedHealthcare MedicareRx: 1.877.889.6481
All other Plans: 1.800.788.7871

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